

File: CMASCP (P) - Customer Call Information

Format: CMASCPR - Customer Call Information

DDSR704

Field Description	Name	Alias	Note	A/N	B/P	Start	End	Len	Dec	Key	A/D
Company Number	CPCO			A		1	2	2		K01	A
Customer Number	CPCUS			A		3	12	10		K02	A
Division Number	CPDIV			A		13	14	2		K03	A
Call ID	CPCID	CP_CID		A		15	25	11		K04	A
Sequence	CPSEQ			N		26	28	3	0	K05	A
Call Date CC/YY/MM/DD	CPCDTE			N		29	36	8	0		
Call Salesperson	CPCSMN			A		37	39	3			
Call Type	CPTYP			A		40	41	2			
Call Reason	CPPUR			A		42	43	2			
Call Result	CPRES			A		44	45	2			
Call Comment	CPCDET			A		46	91	46			
Call Category	CPCCAT	CP_CCAT		A		92	94	3			
Contact Number	CPCON	CP_CON		N		95	97	3	0		
Field update / access identifier	@@UPID	UPDATE_IDENT		N	P	98	101	7	0		